



www.leacroft.org

May 2, 2018

RE: 2018 Pool Season Information

To all of our Leacroft Neighbors

Welcome to pool season 2018! Please take a moment to read through this letter to familiarize yourself with our community pool policies and procedures.

All homeowners of record are issued one or more small electronic key fob(s) which are "swiped" at the card reader next to the entrance gate of the pool. This fob, will momentarily deactivate a magnetic lock which then allows access to the pool through that gate during dates/hours that the pool is open to all owners.

If you still have your key fob(s) from last year, those same fobs will work again this year. If you are new to the community, one fob will be issued free-of-charge to you if you contact Henderson Properties and make the request. Additional key fobs (or replacements in the event of loss) may be ordered at a cost of \$20.00 per fob. This fee covers both the cost of the physical fob as well as postage/handling and administrative costs.

If you find that your fob does not work, please contact Henderson Properties (704-535-1122) to request assistance. Please be aware, that Henderson keeps normal business hours and it is not likely that they will be available after 5PM on any weekday including Friday or at any time on the weekend and thus some planning ahead will be necessary.

The Board will be meeting to suspend privileges (including access to pool) during the May Board meeting and any owner with an overdue balance may have their access suspended until the account is paid in full. Pool access may also be suspended for other violations of the community governing documents or for violations of the enclosed pool rules. Owners affected by this will receive formal communication before any hearing, and will receive another communication after any hearing giving a short period to remedy the outstanding balance prior to any deactivation of key fobs.

In the event a fob is deactivated due to an outstanding balance or other infraction and you send payment to Henderson to pay your balance, it is your responsibility to contact Henderson to ensure that payment has been received/posted and to request that your fob be re-activated.

Please note, there is a unique number on the back of every key fob and that after a few months, this number may wear off the fob. For this reason, we ask that all owners place a piece of clear tape over the back of the fob to protect the number for reference in the event the fob is not functioning and needs to be reprogrammed. Further along those lines, in the event a household is issued more than one fob, and one fob is lost, the "missing fob" can be deactivated by providing us with the number of the fob you do have in your possession. If the number wears off, do not worry as all fobs are linked to your home address so if you don't have the key fob number, we can look up the fob by your property address within the community.

Homeowners are not permitted to share their key fobs with other homeowners or any other person(s) not residing in your home. This system allows for the monitoring of who accesses the pool, when they access, and also allows remote deactivation of any fob that is being misused.

Please be aware, the lifeguards/pool monitors or any other member of the pool staff have no authority to bypass this requirement and are prohibited from allowing access to the pool without the functioning key fob. The management of the pool company have been made aware of the consequences should it be found that their staff members are violating this requirement. We ask that all homeowners respect this and not ask the pool staff to risk their positions on this matter.

Finally, a copy of the 2018 pool rules are enclosed for your reference and copies will be available at the pool. We ask that you and your family take a moment to read, understand and become familiar with the pool rules as following them will ensure that all neighbors can enjoy the pool facility this year.

We certainly hope that all members of our great community enjoy the pool this year and we thank all of you in advance for your attention and cooperation in this matter and wish everyone a great and happy summer.

Sincerely,

A handwritten signature in black ink, appearing to read "Doug Lape". The signature is fluid and cursive, with the first name "Doug" being larger and more prominent than the last name "Lape".

Doug Lape
Board President
On Behalf of the Board of Directors

Villages of Leacroft Homeowners' Association Inc.

Enclosures: 2018 Pool Rules and Regs.